

Use this form for eligible Recon Tactical Gear products, including Whatnot purchases. Complete every applicable field and include this original form with the product. Submission does not guarantee a specific outcome.

1 | CUSTOMER & PURCHASE INFORMATION

|                         |                                                   |              |
|-------------------------|---------------------------------------------------|--------------|
| FULL NAME               | DATE FORM COMPLETED                               |              |
| <div></div>             | <div></div>                                       |              |
| EMAIL ADDRESS           | PHONE NUMBER                                      |              |
| <div></div>             | <div></div>                                       |              |
| RETURN SHIPPING ADDRESS |                                                   |              |
| <div></div>             |                                                   |              |
| PURCHASE DATE           | PURCHASE LOCATION (WHATNOT, WEBSITE, EVENT, ETC.) | ORDER NUMBER |

2 | REC - RECON EDGEKARE KNIFE MAINTENANCE

☐ This is a Recon EdgeCare maintenance request for a Recon knife

|                      |                                                |
|----------------------|------------------------------------------------|
| PRODUCT / KNIFE NAME | BATCH NUMBER (ON BACK OF KNIFE, BEGINS WITH B) |
| <div></div>          | <div></div>                                    |

REQUESTED SERVICE: ☐ Sharpen ☐ Clean ☐ Maintenance & oil ☐ All of the above

REC applies only to eligible Recon-manufactured knives. Proof of purchase and inspection are required. Customer pays for safe, tracked shipping to Recon.

3 | PRODUCT RESOLUTION & WARRANTY SUPPORT

PRODUCT: ☐ Recon Eclipse Series flashlight ☐ Recon ForgeCard multi-tool ☐ Other Recon product

|                      |               |                     |
|----------------------|---------------|---------------------|
| PRODUCT NAME / MODEL | PURCHASE DATE | DATE FORM COMPLETED |
| <div></div>          | <div></div>   | <div></div>         |

REASON FOR REVIEW: ☐ Manufacturing defect ☐ Issue upon arrival ☐ Damaged / incorrect item ☐ Other

☐ Proof of purchase attached

DESCRIBE THE ISSUE, WHEN IT STARTED, AND ATTACH ANY AVAILABLE PROOF

This section covers alleged manufacturing defects and arrival issues. Normal wear, misuse, neglect, loss, cosmetic wear, and unauthorized modification are not automatically covered.

4 | CUSTOMER ACKNOWLEDGMENT

I confirm that this information is accurate. I am responsible for safe packaging, tracking, and shipping costs to Recon Tactical Gear LLC. I understand that inspection and proof of purchase are required, and that repair, replacement, substitution, refund, or denial will be determined case by case. No outcome is guaranteed by submitting this form.

|                    |             |
|--------------------|-------------|
| CUSTOMER SIGNATURE | DATE        |
| <div></div>        | <div></div> |

|                                                                                                                                                                         |                                                                                                                                   |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------|
| <div>YOUR NEXT STEP</div> <div>Mail this completed paper and the item in its original packaging. Remove batteries where appropriate and package all items safely.</div> | <div>Recon Tactical Gear LLC</div> <div>Warranty Department</div> <div>55 Country Place</div> <div>Oakland, Tennessee 38060</div> |
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